

				2017/18									
EXTRA CARE HOUSING NEW CONTRACT WEF 1st AUGUST (updated 14/11/17)	Address	Q1	Q2	Q3	Q4	QA visits	Date of last CQC inspection	Overall rating	Is the service safe	Is the service effective	Is the service caring	Is the service responsive	Is the service well-led
CARE PROVIDER													
MEARS			07-Aug	29/11/17	CONTRACT MTG JAN		16-Nov-17						
Crown Meadow Court	Crown Meadow Court, 23 Brosse Way, Bromley, BR2 8FE	12.6.17		01/12/2017		OCT		GOOD	GOOD	GOOD	GOOD	GOOD	GOOD
Durham House*	52 Durham Avenue Bromley BR2 0RD			7/12/17		NOV							
Norton Court *	10 Hayne Road Beckenham BR3 3XF			12/12/2017		DEC							
CREATIVE													
			15-Aug	30/11/2017	CONTRACT MTG JAN								
Apsley Court *	100 Wellington Road St Mary Cray BR5 4AQ					JAN							
Regency Court	Regency Court, 14 Mackintosh Street, Bromley BR2 9GL	5.7.17				FEB							
Sutherland Court	Thesiger Road Penge SE20 7NN	26.6.17				MAR							
* responsibility for QA transferred from LBB July 2017													
Mears and Creative have registered each scheme separately and they will be rated individually by CQC													

Home	Owning Company	Category of Care	DATES OF LBB MONITORING VISITS							Total number of beds	LBB % of total	Date of last CQC inspection	Previous CQC Score	CQC INSPECTION SUMMARY OF FINDINGS				
			Q1 2017-18	Q2	Q3	Q4	No of LBB placed SU's (1st Oct 16)	No of LBB placed SU's (29th Sept 2017)	Overall Rating:					Standards of treating people with respect and involving them in their care	Standards of providing care, treatment & support which meets people's needs	Standards of caring for people safely & protecting them from harm	Standards of staffing	Standards of management
														Is the Service Safe?	Is the Service Effective?	Is the Service Caring?	Is the Service Responsive?	Is the Service well-led?
Eversleigh Residential Care Home	CNV	OP Resi			CQC report published	x	3	6	31	19.4%	Nov-17	Jul 16 All Good	Requires Improvement	Requires Improvement	Requires Improvement	Good	Good	Requires Improvement
Fairlight and Fallowfield	Mills Group	OP Resi/ Nursing	23.5.17		CQC Visit completed Nov	x	8	6	68	8.8%	Jul-17	June 2017, 3 req imp, 2 good	Requires Improvement	Requires Improvement	Requires Improvement	Good	Good	Requires Improvement
Fairmount	Chislehurst Care Ltd.	OP Resi				x	5	4	38	10.5%	Mar-17	Dec 15, Overall req imp	Requires Improvement	Requires Improvement	Requires Improvement	Good	Good	Requires Improvement
Florence Nursing Home	Lorven Housing Ltd	OP Nursing				x	11	11	30	36.7%	Jul-17	Jan 14, 5 ticks	Good	Good	Good	Good	Good	Good
Foxbridge House	Care UK	OP Nursing	Feedback on LBB monitoring report received			x	2	3	84	3.6%	Sep-16	Requires improvement	Good	Good	Good	Good	Good	Good
Glebe Court	Glebe Housing Association	OP Nursing		26.9.17	CQC Visiting		4	7	47	14.9%	Oct-16	Requires improvement	Good	Good	Good	Good	Good	Good
Greenhill	Mission Care	OP Nursing	Feedback on LBB monitoring report received		27.11.17	x	29	24	64	37.5%	Aug-17	Jun 15 good Nov 15 Good in safe (focused)	Requires Improvement	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
Homefield	Mission Care	OP Nursing	CQC good rating		26/10/17 & 27/10/17 am	x	23	20	42	47.6%	Apr-17	June 2016, 3 req imp, 2 good	Good	Good	Good	Good	Good	Good
Homelands	Independent	OP Resi	21.6.17				1	3	12	25.0%	Sep-15	Aug 14 5 ticks	Good	Good	Good	Good	Good	Good
Jansondean	Sage	OP Nursing			20.11.17 requested an update on recommendations from last report by 4/12/17	x	16	15	28	53.6%	Jun-16	Oct 15 Overall Req Impr	Good	Requires Improvement	Good	Good	Good	Good

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			Q1 2017-18	Q2	Q3	Q4	No of LBB placed SU's (1st Oct 16)	No of LBB placed SU's (29th Sept 2017)	Standards of treating people with respect and involving them in their care						Standards of providing care, treatment & support which meets people's needs	Standards of caring for people safely & protecting them from harm	Standards of staffing	Standards of management	
									Is the Service Safe?						Is the Service Effective?	Is the Service Caring?	Is the Service Responsive?	Is the Service well-led?	
Lauriston House	Minster / Larchwood	OP Nursing		12.7.17		x	3	1	39	2.6%	Sep-17	Sept 16 Overall Req Impr	Good	Good	Good	Good	Good	Good	
Nettlestead	Nightingales	OP Resi				x	0	1	22	4.5%	Mar-17	June 15 Overall Good	Good	Good	Good	Good	Good	Good	
Oatlands	Independent	OP Resi				x	23	15	56	26.8%	Dec-15	Aug 13 5 ticks	Good	Good	Good	Good	Good	Good	
Oatleigh	Independent	OP Nursing			CQC Visiting		9	5	56	8.9%	Nov-15	Feb 15 overall req impr	Good	Good	Good	Good	Good	Good	
Park Avenue	Excelcare Holdings	OP Nursing			CQC Visit Nov		7	6	51	11.8%	Nov-17	Aug 16 All Good	Requires Improvement	Requires Improvement	Good	Good	Good	Requires Improvement	
Prince George Duke of Kent Court	Royal Masonic Benevolent Institution	OP Nursing			CQC Visit Nov		8	7	78	9.0%	Nov-17	July 16 - overall req impr	Good	Good	Requires Improvement	Good	Good	Good	
Queen Elizabeth House	Greensleeves Homes Trust	OP Resi					0	1	28	3.6%	Sep-17	Sept 15 All Good	Good	Good	Good	Good	Good	Good	
Rowena	Independent	OP Resi	12th May				10	9	22	40.9%	Mar-17	August 2015, all good	Requires Improvement	Requires Improvement	Good	Good	Requires Improvement	Requires Improvement	
Springfield	Leonard Cheshire	PD				x	0	0	11	0.0%	Sep-16	May 13 5 ticks	Good	Good	Good	Good	Good	Good	
St Cecilia's	Leonard Cheshire	PD Nursing	29th June		x 20.11.17 requested an updated action plan by 4.12.17	x	5	5	30	16.7%	Jan-17	Sept 16 - overall Inadequate, Safe - inadequate, caring - good, others- req impr	Requires Improvement	Requires Improvement	Requires Improvement	Good	Good	Requires Improvement	
Sundridge Court	Caring Homes Group	OP Nursing				x	5	5	30	16.7%	May-16	Jun 14 5 ticks	Good	Good	Good	Good	Good	Good	
The Heathers	Independent	OP Resi	CQC report			x	5	6	13	46.2%	Jul-17	Feb 16 - o/a req impr	Requires Improvement	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	
The Sloane	Chislehurst Care	OP Nursing				x	5	4	25	16.0%	Apr-16	Sept 13 5 ticks	Good	Good	Good	Good	Good	Requires Improvement	
Whiteoak Court	Independent	OP Nursing	CQC good rating		22/11/17		3	4	27	14.8%	May-17	Requires improvement	Good	Good	Good	Good	Good	Good	
Willett House	Mission Care	OP Nursing	CQC good report			x	15	17	37	45.9%	Jul-17	June 15 Good	Good	Requires Improvement	Good	Good	Good	Good	
x - indicates visit planned during this quarter																			

Home		Service Type	Q1	Q2	Q3	Q4	Quality Checkers Visits	No of LBB placed SU's	Total number of beds	LBB % of total	Date of last CQC inspection	Previous CQC Scores		Standards of treating people with respect and involving them in their care	Standards of providing care, treatment & support which meets people's needs	Standards of caring for people safely & protecting them from harm	Standards of staffing	Standards of management	
			DATES OF LBB MONITORING VISITS				LBB QUALITY CHECKERS VISITS							Overall Rating:	Is the Service Safe?	Is the Service Effective?	Is the Service Caring?	Is the Service Responsive?	Is the Service well-led?
Avenues Head Office	Riverhouse 1 Maidstone Rd Sidcup DA14 5TA		22/06/2017								Nov-15	June 13 5 ticks	Good	Good	Good	Good	Good	Good	
Swingfield Court	2A Walpole Road Bromley BR2 9ST	LD Supported Living	11.5.17	Introductory Mtg with Area Mgr at Swingfield 25/8/17 21/9/17		March	21/09/2017	10 (3 void)	13 (12 flats / 2 with 2 beds)	100.0%									
213 Widmore Road	Bromley BR1 2RG	LD Supported Living		Sept - mgr not available on selected date	6.10.17	Jan		5	5	100.0%									
Amplio House	14 Westgate Road Beckenham BR3 5HN	LD Supported Living	25.4.17		13.10.17		25/10/2017	5	6 (1 void)	100.0%									
5 & 15 Brosse Way	Bromley BR2 8FF	LD Supported Living	24.4.17		Updated Action Plan requested 23.10.17	Mar		No.5 4 No.1 5 - 2	6	100.0%									
Lancaster House	85 Kings Road Biggin Hill TN16 3NQ	LD Supported Living			13/07/2017	Jan	21/11/2017	6	6 (7 flats / 1 staff)	100.0%									
8 Goldsmiths Close	Biggin Hill TN16 3FD	LD Supported Living	16.5.17		Updated Action Plan requested 23.10.17	Feb		3	3	100.0%									
Cowden Road	54 Cowden Road, Orpington, BR6 0TR	LD Registered			26.9.17	Mar		5	5	100.0%	Mar-17	4 x Good 1 x Req Imp (well-led)	Good	Good	Good	Good	Good	Good	
MCCH - Head Office	1 Hermitage Court, Hermitage Lane, ME16 9NT	Oversees BAT services									May-16	March 14 6 Ticks	Good	requires improvement	Good	Good	Good	Good	

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DATES OF LBB MONITORING VISITS						LBB QUALITY CHECKERS VISITS						Overall Rating:	Is the Service Safe?	Is the Service Effective?	Is the Service Caring?	Is the Service Responsive?	Is the Service well-led?	
Burgess Autistic Trust - Head Office (merged with MCCH)	243-247 Beckenham Road, BR3 4TS									Aug-17	2 x Good 3 x Req Imp	Good	Good	Good	Good	Good	Good	
Burgess House	3 Blyth Road, Bromley, BR1 3RS	LD Supported Living	6.6.17		Updated Action Plan requested 10.11.17		Jan	1	Flat A - 3	100.0%								
Hamilton House	10 Crescent Road, Bromley, BR1 3PN	LD Supported Living		28.9.17			Mar	5	5	100.0%								
Samaria House	1 Maple Road, Penge SE20 8EX	LD Supported Living		Sept	2.10.17		Mar	20/11/2017	3	4								
Northernhay	11 Bickley Road, Bromley, BR1 2ND	LD Supported Living		21.7.17	17/11/17 focused		Q1		5	8								
Jubilee	7 Blyth Rd, Bromley BR1 3RS	LD Day Opportunities					Feb	09/11/2017										
Certitude - Head Office	31-33 Lumiere Court 209 Balham High Road Balham London SW17 7BQ		10.5.17 (Quarterly contract mtg)	5.7.17 & 3/8/17(Contract Mtg @ Civic) 14.9.17 (Paul mtg Peter re day services hubs) HO visit Sept	1.11.17 (Quarterly contract mtg)						Nov-15	Dec 13 5 ticks	Good	Good	Good	Good	Good	OUTSTANDING
Brewery	46 Brewery Rd. BR2 8LG	LD Supported Living	2.5.17				Dec		4	5	100.0%							
26 Devonshire Road	Mottingham SE9 4PQ	LD Supported Living	23.5.17				Nov	19/07/2017	4	4	100.0%							
173 Crofton Road	BR6 8JB	LD Supported Living	22.5.17		Updated Action Plan requested 23.10.17		Nov	Mar	4	4	100.0%							

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			DATES OF LBB MONITORING VISITS				LBB QUALITY CHECKERS VISITS							Overall Rating:	Is the Service Safe?	Is the Service Effective?	Is the Service Caring?	Is the Service Responsive?	Is the Service well-led?
Sunnyside - Head Office	1 Sunnyside, High St, Farningham DA4 0DT										Feb-17	Feb 14 2 ticks 1 action req	Good	Good	Good	Good	Good	Good	
Sunnyside - Dunstonian Court (will be DP contract ends 30/6)	28A Station Square Petts Wood	LD Supported Living / Direct Payments	15.6.17					4	4	100.0%									
Home Farm Trust																			
The Old Manse	243 Main Road, Biggin Hill, TN16 3JY	Changing from Reg to SL	26.6.17		Dec			3	8	37.50%	Apr-15		Good	Good	Good	Good	Good	Good	
REGISTE RD CARE																			
Diagrama Healthcare																			
Cabrini, 1 Healy Drive	1 Healy Drive, Orpington, BR6 9LB	LD Registered	15.5.17		Updated Action Plan requested 10.11.17		30/08/2017	1	8	12.50%	May-16	June 14 6 ticks	Good	Good	Good	Good	Good	Good	
Cabrini, 2 Healy Drive	2 Healy Drive, Orpington, BR6 9LB	LD Registered	15.5.17		Updated Action Plan requested 10.11.17		30/08/2017	3	7	43%	Mar-17		Good	Good	Good	Good	Good	Good	
Cabrini, 3 Healy Drive	3 Healy Drive, Orpington, BR6 9LB	LD Registered	15.5.17		Updated Action Plan requested 10.11.17		30/08/2017	1	8	12.50%	Jul-16	June 14 6 ticks	Good	Good	Good	Good	Good	Good	
Leonard Cheshire																			
Maple House	10 Maple Road, Sydenham, SE29 8HB	LD Registered		10.7.17		Jan - request updated action plan, visit in Mar		21.6.17	4	5	80%	Dec-16	Dec 15 Req Imp (safe & well-led)	Good	Good	Good	Good	Good	

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			DATES OF LBB MONITORING VISITS				LBB QUALITY CHECKERS VISITS							Overall Rating:	Is the Service Safe?	Is the Service Effective?	Is the Service Caring?	Is the Service Responsive?	Is the Service well-led?
Parkside	79 Thicket Road, Sydenham, SE20 8DS	LD Registered			2.11.17			3	7	43%	May-16	Nov 15 Req Imp (safe)	Good	Good	Good	Good	Good	Good	
Totem Care																			
Tanglewood NB we don't seem to have a contract with Tanglewood!	66 Leaves Green Road, Keston, BR2 6DQ	LD Registered	X	X				0	6										
Livability																			
Nash College	Coney Hill Education Centre, Croydon Road Bromley BR2 7AG	LD & PD	June - CQC		Nov			0	23		Jun-17	June 15 Good	Good	Good	Good	Good	Good	Good	
MENTAL HEALTH			All services monitored by Yinka, taken over by Grainne July 2017																
Angelina Care																			
Angelina Care	229 High Street, Penge, SE20 7QP	Independent MH Registered			13.12.17			5	12	42%	May-16	Feb 14 2 ticks	Good	Good	Good	Good	Good	Good	
Community Options / Heritage Care			Contract Mtg Yinka 27/4/17	Note Community Options Service have de-registered - registered under Heritage Care - awaiting inspection															
Albemarle Rd	33 Albemarle Road, Beckenham, BR3 5HL	MH Registered (Part LBB/CCG Funded)			13.11.17			7	7	100%	Feb-17	May 15 Good	Good	Requires improvement	Good	Good	Good	Good	

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			DATES OF LBB MONITORING VISITS				LBB QUALITY CHECKERS VISITS							Overall Rating:	Is the Service Safe?	Is the Service Effective?	Is the Service Caring?	Is the Service Responsive?	Is the Service well-led?
Croydon Road	78 Croydon Rd, Penge, SE20 7AB	MH Registered (Part LBB/CCG Funded)		Introductory Visit 25/9/17				7	7	100%	Oct-17	Oct 16 Good (1x RI well-led)	Good	Good	Good	Good	Good	Good	
High Street	56 High Street, Chislehurst BR7 5AQ	MH Registered (Part LBB/CCG Funded)		Introductory Visit 25/9/17				9	10	90%	Nov-15	May 15 Good (Req Imp Well-led)	Good	Good	Good	Good	Good	Good	
Repton Road	73 Repton Road, BR6 9HT	MH Registered (Part LBB/CCG Funded)		CQC inspection 29/9/17				5	3	60%	Nov-17	July 15 All Good	Good	Good	Good	Good	Good	Good	
Sandford Road	4 Sandford Road, Bromley, BR2 9AW	MH Registered (Part LBB/CCG Funded)						2	5	40%	Apr-15	Oct 13 5 ticks	Good	Good	Good	Good	Good	Good	
Wheathill Road	19 Wheathill Rd, Penge, SE20 7XQ	MH Registered		CQC inspection 2/10/17				5			Nov-17	Feb 15 All Good	Good	Good	Good	Good	Good	Good	
Edward Road	17 Edward Road, Bromley BR1 3NG	MH Supported Living (Part LBB/CCG Funded)		Introductory Visit 25/9/17 & CQC inspection this quarter				9	11	82%	Not yet inspected								
Hammelton Road	38 Hammelton Road, BR1 3PY	Living - satellite to Sandford Road CCG Funded	CCG Funded						1	5	20%	Satellite to Sandford Rd							
Lennard Road	53 Lennard Road, SE20 7LX	Supported Living - satellite to Croydon Road CCG Funded	CCG Funded						2	3	67%	Satellie to Croydon Rd							

